

WELCOME TO YOUR HOME CARE GUIDE



**Homebuyers
Centre**
COACHING YOU TO OWN IT

CONGRATULATIONS.

...and welcome to your new Homebuyers Centre home!
This HomeCare Guide outlines our after-sales service commitment to you and provides tips to ensure your home remains as well built as it is today, for many years to come.

At Homebuyers Centre, we are committed to ensuring that everything in your new home is just as it should be, now and in the future. We do this by providing:

- > A 25 year structural guarantee
- > A 12 month warranty service
- > Appliance warranties as specified by individual manufacturers

There are other warranties that cover various aspects of your home for different durations. Please refer to the Summary of Warranties section of this guide. Please keep in mind that problems caused by misuse or neglect are not covered and it is your responsibility to ensure your home is correctly maintained.

**YOUR HOME IS ONE OF YOUR GREATEST ASSETS.
WITH PROPER CARE, YOU WILL MAINTAIN ITS VALUE
WHILE YOU GAIN MAXIMUM ENJOYMENT FROM A
WELL-CARED-FOR HOME.**

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WARRANTIES.

All new homes have a 'settling in' period, where small issues may emerge that require attention. Our exclusive 12 Month Free Warranty Service is a routine check up, specifically designed to service your new home.

THE FOLLOWING ARE JUST SOME OF THE ITEMS COVERED BY OUR 12 MONTH FREE WARRANTY SERVICE:

WINDOWS AND DOORS

Doors and windows sometimes take time to settle. If required, we will ease and adjust doors, window sashes, cupboard doors and catches to ensure they all operate smoothly. Aluminium has very good corrosion resistance in most environments, even if the powder coating is damaged. Any build up of dirt and airborne impurities on window frames can reduce durability, especially when exposed to moisture. It is your responsibility to ensure windows are cleaned every six months to remove the build up of impurities.

WHAT HAPPENS AFTER 12 MONTHS?

Our warranties cover various aspects of your home and extend for differing periods. These are outlined in the Summary of Warranties. To carry out any work covered by this warranty, our Assist Department will need access to your home during normal working hours (Monday - Friday 8am to 4pm).

You will need to contact our Assist Department to arrange an inspection by one of our Warranty Assist Managers.

If you need us to inspect any item within the terms of our warranties after 12 months, please write or email our Assist Department at assist@abngroup.com.au

If you have any queries or items you would like us to attend to during the first 12 months of being in your new home prior to your 12 month anniversary, please email through the items to the assist department with photos or any other applicable attachments.

WHAT YOUR 12 MONTH FREE WARRANTY SERVICE DOES NOT COVER:

Our after-sales service and warranty program is quite comprehensive. However, there are some items we are unable to cover. This includes the general care and maintenance of your home, which will ensure that it functions perfectly and keeps up its fresh new appearance well into the future. Other items we do not cover include:

STORM, FIRE, FLOOD OR MALICIOUS DAMAGE

We do not take responsibility for damage caused by storm, fire, flood, earthquake or malicious damage. These events should be covered by your home and contents insurance. Please check with your insurance provider.

MISUSE AND NEGLECT

Our 12 Month Free Warranty Service does not cover problems caused by misuse or neglect on your part. It is therefore in your interest to ensure that your home receives proper care and maintenance, as outlined in this guide.

Please take care when moving into your new home, as general damages are not covered within your Warranty. Some details of these items that are not covered after are listed below for your reference.

CHIPS, SCUFF MARKS, SCRATCHES AND CRACKS TO;

- > Tiles (wall and floor)
- > Timber & laminate flooring
- > Bench tops & kitchen cabinetry
- > Windows (glass and frames)
- > Splash backs & shower screens
- > Appliances (range hood, oven, microwave etc.)
- > Internal plumbing fittings (sinks, toilets, baths, tap ware etc.)
- > External plumbing (downpipes color-bond & PVC)
- > Paint plaster work (internal & external)
- > External render work

OTHER;

- > Stolen appliances
- > Damage to irrigation and landscaping works
- > Rodent/pests that enter your house or roof space (birds, mice, rats, ants etc.)
- > Plumbing blockages that are caused by client use (flushing nappies, baby wipes or excessive toilet paper) – if a plumber is required for this, the costs will be passed onto the client
- > Water damage to timber floating floors – you are provided with an appropriate floor cleaning kit with your hand over pack. Steam mops and wet mops will damage floors along with any liquid spills.

GUARANTEE OF APPLIANCES

Your cooktop, oven, hot water unit and other appliances are covered by their individual manufacturers' warranties. Service within the manufacturers warranty periods can be obtained by contacting the relevant manufacturers. If you experience any difficulties, please contact our Assist Department for advice and assistance.



25 YEAR STRUCTURAL WARRANTY.

As a Homebuyers Centre client, you have the extra protection of a 25 Year Structural Warranty. While you'll probably never need to use it, it's good to know it's there.

THE 25-YEAR STRUCTURAL WARRANTY COVERS:

- > Concrete foundations
- > Structural brickwork
- > Structural timbers

DAMAGE TO FOOTINGS CAUSED BY TREES

If you have trees near concrete footings of your home, they may cause shrinkage of the soil, particularly in soils with a clay composition. This can result in damage to footings. We recommend you maintain a clear space between the external walls of your home and any established or planted trees, equal to at least half of each tree's mature height. If you do not comply with this recommendation, we are unable to take responsibility if there is structural damage to your home due to tree growth. For any landscaping guidance or recommendations on protecting your slab and footings please refer to the CSIRO brochure included in your handover pack.

TRANSFERRING WARRANTIES IF YOU SELL YOUR PROPERTY

The structural warranty for your home is transferable, however once it is transferred to a new owner the term of the warranty will reduce from 25 years to 10 years, which commences from the date of completion of construction.

Please note that if you sell your home within 12 months of settlement, the new owners will not receive our 12 Month Free Warranty Service. If you wish, you can carry this out before you sell your home.

Note: Only ABN Group Victoria approved trades & suppliers are authorised to assess and carry out warranty related repair works. Any external professional trade, supplier or manufacturer assessments or repairs on any part of the property, fixtures or fittings may void warranty claims. Any related charges will not be paid by ABN Group Victoria. For further information please contact our assist department to lodge a service inquiry on (03) 9674 4554.

SUMMARY OF WARRANTIES.

ITEM	WARRANTY PERIOD
Alarm Systems	Refer to manufacturer's warranty.
Appliances: Electrical and Gas	See the manufacturer's warranty for the rangehood, hotplate and oven, contact the manufacturers direct.
Cabinets, Benchtops and Vanities	12 months on workmanship.
Ceramic Tiling	12 months for floor cracks (ceramic tiling cracks are only covered if caused directly by builders workmanship).
Concrete Foundations	25 years (see 25-year Structural Guarantee - conditions apply).
Door Furniture	External Handles and Locks - 12 months mechanical guarantee. Internal Handles and Locks - 12 months tarnish-resistant and one year mechanical guarantee.
Doors: External	12 months. Please note that dark colours and varnish products require ongoing maintenance by the homeowner. Stain and varnish coats do not withstand harsh weather conditions, particularly in exposed areas. Door manufacturers recommend that all external doors should be painted in light colours to reduce warping to door structure. Please note: No guarantee is provided by the builder or manufacturer for doors painted with dark colours or varnish products.
Doors: Internal	12 months. Please note: The application of white or light-coloured paint internally may result in premature yellowing. No guarantee is provided by builder or manufacturer against discolouring.
Electrical Wiring	12 months.
Garage Door	Refer to manufacturer's warranty and service annually.
Gutters, Valleys, Downpipes	12 months.
Heating and Cooling	Refer to manufacturer's warranty.
Laminate Timber Floors	12 months warranty on installation. Water damage and wear and tear is not covered.
Mirrors	12 months.
Painting	12 months (six months for varnish or stain finishes). Varnish or dark colours require ongoing homeowner maintenance.

ITEM	WARRANTY PERIOD
Plastering	12 months on wall crazing, only if walls have been painted by Homebuyers Centre and cracks are visible from a distance of 1.5 metres and are over 1mm.
Plumbing Fixtures	12 months for plumbing fixtures against faulty materials and workmanship.
Roof Cover: Colorcote	6 years on workmanship
Roof Cover: Tiled	12 months workmanship (please refer to manufacturer's warranty). 12 months workmanship (settlement of ridge capping and cracked roof tiles caused after handover are not covered under this warranty).
Roof Leaks, Metal or Tile	12 months.
Sewer	12 months (blockages are only covered if caused directly by builders workmanship).
Shower Screens	12 months.
Smoke Alarms	12 months.
Structural Brickwork	25 years (see 25-year Structural Guarantee — conditions apply).
Structural Timbers	25 years (see 25-year Structural Guarantee — conditions apply).
Termite Treatments	It is the homeowners responsibility to maintain and service the termite treatment. Refer to installers warranty for further information.
Water Tanks	Refer to manufacturer's warranty.
Windows and Sliding Doors	24 months on moving parts. Additional seven years on materials and workmanship direct to manufacturer.
Driveway Sealer	6 months.

Please note: All warranty periods apply from the date of your key handover.

HOME CARE TIPS.

Looking after your new home: To help keep your new home in pristine condition, it is advisable to keep all surfaces, appliances, fixtures and fittings in top condition by ensuring they are maintained and cleaned regularly.

HERE ARE SOME HELPFUL HOME CARE TIPS:

SLAB FOUNDATION

Maintaining your slab is a vital aspect to ensuring the longevity of your home. At Boutique, we are proud to provide you with a 25 year structural warranty on the structural components of your home including your concrete slab, structural steel, structural timbers and structural brickwork (where applicable).

It is possible that minor surface cracking to the garage floor and outdoor living floor may appear overtime. This cracking is known as shrinkage and is due to dehydration of the materials which make up concrete. This is common and considered normal. If you find the cracking is greater than 2mm in width or you are concerned or unsure of the cracking you have noticed please send photos to our Warranties department email at assist@abngroup.com.au and one of our Warranty Administrators will be able to assist you further.

It is important that you familiarise yourself with the Structural Movement brochure and CSIRO guidelines included in your handover pack. A digital copy is also saved on your Homebuyers Centre USB.

LANDSCAPING, DRAINAGE AND CONCRETING

We encourage landscaping and drainage to be undertaken as soon as possible. This is to maintain the moisture content in the surrounding soils therefore minimising foundation movement. Best practice landscaping and drainage ensures your slab and home are well protected for the long term performance and maintaining structural integrity.

In order to meet all requirements in the CSIRO document, a professional landscaper, concreter and plumber are required prior to commencement of works. If the CSIRO guidelines have not been met, this may affect your 25 year structural warranty.

BRICKWORK

Your brickwork can be cleaned with a hose. If staining occurs, the safest method of cleaning your bricks is by using general mild household cleaning products. Discolouration can also occur in brickwork due to being exposed to constant weather conditions.

Free standing brick piers in your outdoor living areas or verandas are not designed to carry lateral loads, only vertical loads. We do not recommend fitting hammocks or similar. Preventative care is important in maintaining brickwork. It is essential that garden beds, paved concrete or tiled areas are below the damp proof course and do not cover the weep holes in your brickwork.

RENDER

Your render can be cleaned with a hose. If staining occurs, a soft brush and a hose is the safest method of cleaning. It is not recommended to use any chemicals or commercial grade cleaners as this may cause discoloration or excessive wear to your render.

All rendered surfaces can fade over time. Darker colours do have a tendency to fade quicker than lighter coloured render.

Please note: Colour fading is not considered a building defect and is not covered under warranty.

If you notice any cracking in your brickwork, render or mortar which exceeds to 2mm in width please send photos to our Warranties department email at assist@abngroup.com.au and one of our Warranty Administrators will be able to assist you further.

EXTERNAL PAINT

Please keep in mind that paint, much like many other components of a home, requires maintenance to keep it looking its best and to protect the material it is applied to. All paints and varnishes differ in their minimum durability periods, so we recommend this be considered when carrying out periodic homeowner maintenance. For example, most exterior acrylics under normal weather conditions carry a minimum durability period of 3 years. However factors such as orientation, along with levels of shelter can create different exposure levels, therefore making particular areas more susceptible to deterioration than others.

Please note marks, scuffs and damage etc. will not be covered in warranty period.

BATHROOMS

Bathroom surfaces are designed to resist reasonable wear and tear. But sometimes, sand and grit can cause scratching. Please be careful not to transfer any from the beach or the garden into your bathrooms on shoes.

After your 12 Month Warranty expires, it's easy to do small patch-ups yourself. Visit your local hardware store for advice on suitable grout products and match colours as closely as possible. We do not recommend bleach-based products for cleaning tiles with dark grout. This may lead to severe discolouration.

Bathrooms need to be adequately ventilated to minimise humidity and excess moisture. Keep your shower recesses clean. The right household cleaners will keep the surfaces looking new for longer. Avoid using abrasive cleaners on baths, basins, toilets, troughs, glass, tiles and any acrylic or laminated surfaces, as they can cause scratching. We recommend using only mild household cleaners and water to effectively and gently clean all surfaces and fittings.

KITCHENS

Your sink is designed to withstand the wear and tear of everyday use. However, you can keep it scratch-free for longer by avoiding harsh contact with metal utensils.

PLUMBING

Leaks under your sink, laundry trough or vanity basin may only be due to shrinkage of the rubber seal in your waste pipe. Extra hand tightening may eliminate an unnecessary service call and damage to cupboard shelving. Water hammer is a common occurrence in most homes and can be kept to a minimum by gently turning off taps. Unfortunately, dishwashers and automatic washing machines cannot be controlled easily. Turning down the pressure at the water meter or fitting water hammer arresters may assist in lowering the noise. If your home is in a new sub-division it is possible that the metropolitan water main has higher than normal pressure to allow for servicing future residences. As the area develops the water pressure to your residence should decrease to normal levels.

LAMINATED SURFACES

Your benchtops will stay unspoiled for longer if you take a few simple precautions. Use chopping boards to protect your benchtops from knife scratches. Also, use mats or insulated stands under kettles, pans or hot food dishes as well as under heat-generating electrical appliances like toasters, fry pans and slow cookers. Direct contact with hot utensils can cause surface burns, blistering and delamination of your benchtops.

We also suggest that you dry off excess water immediately and do not flood or immerse the laminated surface. Sitting water can seep into the surface and filter into joins, causing the underlying layers to swell and warp. Do not allow water to pool around the edge of the sink. Finally, keep laminated surfaces protected from direct sunlight, as it can cause contraction.

SOLID SURFACES

ROUTINE CARE & MAINTENANCE

- > For routine cleaning, use small quantities of cleaners that are non-bleach and non-abrasive, together with warm water and a damp cloth or sponge.
- > Liquid spills, such as, fruits, vegetables, food colourings etc, should be wiped up and cleaned with a mild detergent and water immediately after detection.

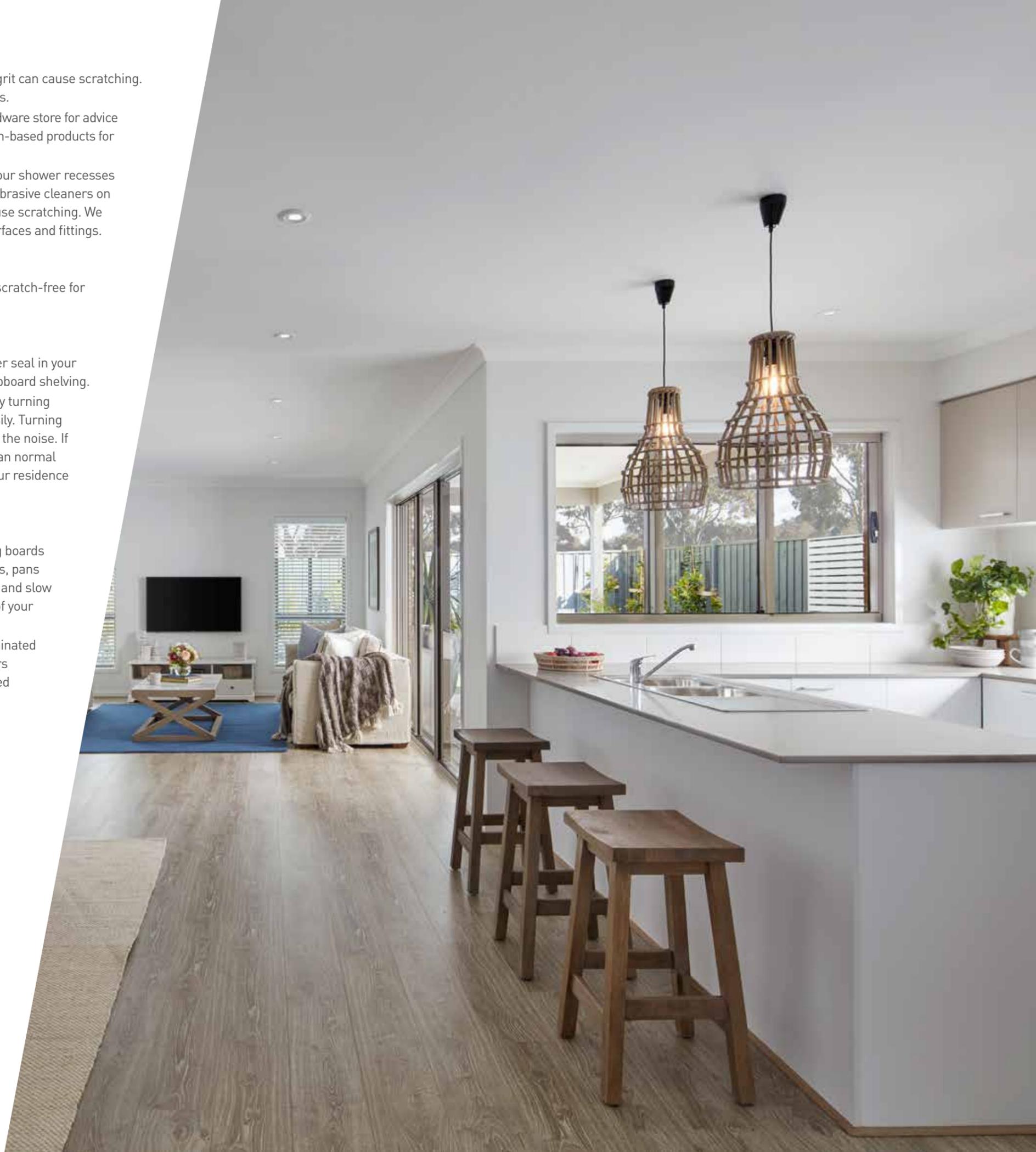
MIRRORS AND SHOWER SCREENS

Mirrors require special care in cleaning. Simply wipe over the surface with a few drops of methylated spirits on a damp cloth and polish using a lint free cloth. Do not use abrasive cleaners. Shower screen glass should be cleaned using only cleaning materials, which are free from grit and debris to avoid scratching and marking. Use only detergents and cleaning solutions that are recommended for cleaning glass. Mild detergents are preferable.

Do not allow very hot water to contact the shower screen as it may crack the glass.

FLOORS - CONCRETE

Hairline cracks may appear in your concrete floor slab immediately after being poured and for up to 12 months after. This is a normal occurrence due to shrinkage and is not detrimental to the structure of the residence.





FLOORS - TILES

Keep tiles and grout in original condition by cleaning regularly with a soft clean mop and warm water. Avoid abrasive and bleach-based cleaners as this can cause grout to discolour. Always ensure liquid spills are cleaned immediately to avoid permanent stains on light coloured surfaces.

Glazed floor tiles are best kept clean with regular sweeping or vacuuming. Washing them with a solution of warm water and soapless detergent also helps.

Glazed wall tiles however, should be wiped regularly with a soft cloth to remove soap before it dries. Harsh abrasive and corrosive cleaners should be avoided, particularly on decorated tiles.

Unglazed floor tiles have a slight porosity to their surface and can have a textured finish. This means more attention is required to keep the floor clean. Any spills should be washed from the floor straight away. Soap build up and mould in wet areas can cause grout to discolour. To prevent this from happening, gently scrub with a nylon scouring pad or brush.

FLOORS – LAMINATE / TIMBER

To protect your flooring, remove any excess water from your floor immediately and sweep regularly to remove stones/ grit that will scratch the floor. Place door mats at external entrances and felt protectors underneath furniture legs.

When you are ready to clean your floor, take the assembled mop and spray the Laminate/Timber & Cork Floor Cleaner evenly across the micro-fibre pad. In a sweeping “S” motion, move the mop across the floor, swivelling the head of the mop as you approach walls or vertical surfaces. When cleaning laminate/timber flooring, in most cases, it is easier to clean in the direction of the grain or in the direction that any natural light hits the floor. Please note, mopping your floor in any other way may cause water damage which is not covered under warranty.

CEILINGS AND WALLS

Walls and ceilings can be vulnerable to mould, but with proper precautions this can usually be minimised. Mould is usually caused by excess moisture in the air within your home. The best way to prevent mould is to ensure that your rooms are properly ventilated. Make sure you always use wet area extractor fans and try to keep windows open as often as possible.

To avoid chipping the edges of your walls, take care when moving furniture and manoeuvring around corners. Plaster isn't designed to withstand heavy contact.

BRICKS

Moisture can be a big problem for brick walls. To avoid expensive repairs, avoid planting gardens too close to brickwork, as the moisture from the garden can seep through external cavities, potentially damaging plaster or floor coverings. Also ensure reticulation and watering systems do not spray directly onto brickwork. Marks usually occur on light coloured clay bricks in the form of yellow/ green discolouration and is neither permanent nor harmful and does not indicate a fault with the bricks or workmanship.

These are generally referred to as 'vanadium stains'.

Such stains on exposed areas generally wash off in time and their removal can be hastened by chemical treatment. However, care must be taken to avoid damaging the bricks. Frequent applications of standard household bleach is the safest way to ensure removal over a period of time.

DOORS AND WINDOWS

Natural timber doors look appealing, but they do need regular attention to maintain them. Re-coat varnished external doors once a year, as sunlight can reduce the effects of varnish, leaving wood exposed to the elements.

Door handles, hinges and locks work better if you clean and lubricate them regularly. Carry out regular tightening and adjustments if doors are used frequently.

To ensure window tracks glide smoothly, keep them free from sand to avoid damaging the roller wheels.

ROOFS

Any leaks in your home should be repaired without delay, as water damage can cause havoc in your home. Inspect roof tiles regularly, making sure that loose ridge tiles are re-bedded and cracked tiles are replaced. Gutters clogged with leaves can cause problems with water flow. Inspect your gutters regularly, especially after storms or windy conditions. It's also worth installing mesh over your gutters if trees surround your home. For coastal homes (within 2km of the ocean), gutters and fascias must be washed down in the summer every three months.

If you have an antenna or skylights installed after handover, Homebuyers Centre will not take responsibility for leaks occurring in that general area. Please consult your contractor to rectify.

HOT WATER SYSTEM

This is designed with a pressure relief valve that will release water on a regular basis, so don't worry if you see steam or water coming from the valve intermittently.

CARE AND MAINTENANCE OF SILICONE JOINTS

Avoid the use of abrasive or harsh cleaning products and stiff brushes.

Keep wet areas well ventilated to avoid mold and mildew forming due to excessive moisture.

Clean silicone joints regularly to avoid deterioration. Inspect silicone joints every 12 months to identify any potential issues. If issues are found please use a qualified professional to rectify.

THERE'S SO MUCH TO LEARN ABOUT YOUR NEW HOME

That's why we've created a web page dedicated to providing information on how best to care for your new home. Visit vic.homebuyers.com.au/home-care for more information.

HANDY HINTS.

HOME PROTECTION TIPS:

AVOIDING TERMITES

- Don't stack packing boxes on garage or storeroom floors.
- Avoid storing wood too close to your home as this attracts termites.
- Ensure that any renovations or additions are also installed with a termite control system.

AVOIDING BURGLARS

- Lock all windows and doors when you're not at home, and at night.
- Install motion sensors that activate lights, both inside and outside.
- When going away, advise your neighbours and arrange for someone to collect your mail. Cancel any regular deliveries, such as newspapers and milk.
- Consider installing a monitored alarm system.

AVOIDING FIRE

- Ensure gutters and roof are clear of leaf litter and debris at the end of the winter period.
- In case of fire in your neighbourhood, ensure evaporative air conditioner units are covered and dampened.
- Ensure the perimeter of your home and grounds is watered down.
- Test smoke alarms regularly.
- Keep your home clear from fire hazards such as dry grass, old tyres, newspapers and flammable fluids.
- Keep ceiling insulation well away from recessed light fittings.

MORE HANDY HINTS:

New homes require a lot of initial ventilation, as they are built with materials containing moisture. This is contained within materials such as bricks, timber, plaster and tiles. To help with the drying out process, keep your home evenly heated, leave a window open as often as you can and use wet area exhaust fans at all times.

As your home 'dries out' you may notice small cracks as wood and plaster areas may be shrinking. These cracks are structurally insignificant and can be corrected during interior decorating.

Last but not least, always check with your local council before erecting pergolas, sheds, boundary or swimming pool fences.

ANY QUESTIONS?

As you settle into your Homebuyers Centre home, we hope this guide has answered most of your queries about our after-sales service and the care of your home. If you still have any questions, please contact us at assist@abngroup.com.au or on (03) 9674 4554 and we'll be happy to help.

IN CASE OF EMERGENCY

As part of our ongoing service, an after hour's contact is available when calling our Warranty department. A member of our team will be available to provide advice or assistance, and when required, contractors for remedial works. We have various resources available subject to the hour of your call and will be happy to assist where we can*.

If your situation is in fact an emergency, we recommend you contact the appropriate emergency service provider directly without delay.

*Please note that on weekends and Public holidays the availability of our trades may vary.

WARRANTIES DEPARTMENT

Email: assist@abngroup.com.au

Phone: 03 9674 4554

Please Note: In case of emergencies this phone will be monitored after hours.

EMERGENCY SERVICE (POLICE, AMBULANCE, FIRE)

Phone: 000

SES

(STORM RELATED DAMAGE/EMERGENCY SITUATIONS)

Phone: 132 500

Please familiarise yourself with the below points should an urgent issue arise with your property.

GAS LEAK

Your gas meter will be located at the front of your property. You can turn the gas off by turning the handle into the horizontal position. If this occurs within the first 12 months of being in your home, please contact the warranties department who will arrange plumbers.

WATER LEAK

As with your gas meter, your water meter is located at the front of your property. This can be turned off by turning the handle into a horizontal position. Again, if this occurs within the first 12 months of being in your home, please contact the warranties department.

POWER OUTAGE

If you have a power outage, please contact your electrical provider.

POWER TRIPPING

Ensure all appliances are unplugged and switch the circuits back on one at a time. If successful, commence plugging in your appliances and turning them on. This will isolate any potential faults and identify whether it may be related to a circuit or an appliance. For any circuit faults, please contact the warranties department for further assistance.

SEWER BLOCKAGES

Sewers can become blocked for many reasons. It is recommended you arrange the clearing of any such blockages prior to contacting the warranty department. Build-up of wipes and other foreign material will not be covered under warranty. For any blockages caused by a building defect please contact our Warranties Department.

VOUCH FOR US.

AND WE'LL VOUCHER YOU.

Now your home is complete, you're eligible for rewards through our Refer a Friend program. If you love your Homebuyers Centre home, share the love.

Get a friend to build with us and you'll both receive a \$500 voucher.

Visit vic.homebuyers.com.au/refer to find out more and refer your friends and family directly online.

THE HOMEBUYERS CENTRE COMMITMENT.

We are driven by customer service, to ensure you're looked after every step of the way. To top it off we give you a 6-Point Quality Guarantee that should make you feel pretty confident.



Backed by the ABN Group.

The ABN Group began in 1978 with Webb Brown-Neaves and we've been building ever since. Today, we're Australia's leading construction, property and finance group, with a family of 22 companies across Western Australia and Victoria. Over the past 40 years, we've built more than 65,000 homes, everything from first homes to luxury residences and become the market leader. We've also provided finance for more than 27,000 homeowners. So, although you may be building your first home, we have built many. And with every home we build, we only get better.



Our relationship doesn't end when the construction of your home does.

Once your home is completed you will receive Homebuyers Centre Assist, our industry leading aftercare program. The use of quality materials, fixtures and trades allow us to include the following on each new Homebuyers Centre home.

- 25 year structural guarantee
- 12 month service warranty

Q SUPERIOR QUALITY

Making sure your build is top-notch.

At Homebuyers Centre we credit the quality of our new homes to four essential elements:

- Selection of superior materials
- Use of reliable diligent tradespeople
- Calibre of meticulous building supervision
- A combination of in-house and independent quality control inspections

🔒 GUARANTEED ASSURANCE

Always in the know.

Understanding the excitement that surrounds moving into a new home and the organisation required in relocating your family (and pets!) is a big project. We provide all of our clients with weekly updates on their construction and inform them how their build is tracking. From slab down to completion you'll know exactly where you stand.

you first¹

You talk, we listen.

Customer service, customer service, customer service. It's what we live and breathe. So, we'll always ask you to provide feedback throughout your journey. This feedback helps us continually improve our product and service.

★ 6 STAR ENERGY RATING

An energy efficient home is a cost efficient home.

You don't have to do much to do your bit for the environment. Just build with us. You'll get energy efficient and water saving features that lower electricity bills and reduce greenhouse emissions which will save you money in the long-run.



131 751
HOMEBUYERS.COM.AU